

Resources

AGENCY	RESPONSIBILITIES	CONTACT INFORMATION
America Supports You	Citizen support organization for servicemembers and their families, sponsored by Department of Defense.	www.americasupportsyou.mil
CA Board of Accountancy	Licenses & regulates certified public accountants, public accountants and accounting firms	(916) 263-3680 www.dca.ca.gov/cba
CA Department of Consumer Affairs	Licenses & regulates various professions including doctors, dentists, contractors, funeral and cemetery providers, auto repair technicians and repair shops, and cosmetologists.	Toll-Free 1-800-952-5210 www.dca.ca.gov Cemetery & Funeral Bureau: (916) 574-7870
CA Department of Corporations	Licenses & regulates broker-dealers, investment advisors; securities, franchises, off-exchange commodities; independent escrow agents; payday loans, consumer, and commercial loans, mortgage bankers, and check sellers.	TAP\$ Toll-Free 1-866-ASK-CORP or (275-2677) TTY: 1-800-735-2922 www.corp.ca.gov
CA Department of Employment Development	Offers employment preparation program to assist servicemembers to smoothly transition into the civilian workforce. Classes are conducted at most military installations in California and are open to all military branches.	To locate the EDD office nearest you, see listing in the white pages under State Government. www.edd.ca.gov
CA Department of Insurance	Licenses & regulates insurance agents and brokers, insurance company financial profiles, viatical settlements, annuities.	Toll-Free 1-800-927-HELP or 1-800-927-4357 www.insurance.ca.gov
CA Department of Justice Office of the Attorney General	Oversees charities and commercial fundraisers, medical fraud, sweepstakes, mail fraud, and identify theft.	Toll-Free 1-800-952-5225 www.caag.state.ca.us Identity Theft Victims Toll-Free 1-888-880-0240
CA Department of Real Estate	Licenses & regulates real estate brokers, real estate salespersons, and real estate mortgage lender/broker activities.	(559) 445-5009 – Fresno (213) 620-2072 – Los Angeles (510) 622-2552 – Oakland (619) 525-4192 – San Diego www.dre.ca.gov
CA Department of Social Services	Provides information about social services, including cash aid, food, transportation, housing, health, residential care, day care, foster care, adoption, disaster services, refugee services, and in-home care.	Fraud Hotline Toll-Free 1-800-269-0271 Report Medi-Cal Fraud Toll-Free 1-800-822-6222 www.dss.cahwnet.gov
CA Department of Veterans Affairs	Provides benefits and services to CA veterans, including benefits to dependents and survivors.	Toll-Free 1-800-952-5626 www.cdva.ca.gov
California Privacy Protection/ Identity Theft Hotline	Provides consumer assistance, information, and education on privacy issues.	Toll-Free 1-866-785-9663 www.privacy.ca.gov
CA State Contractors Licensing Board	Licenses & regulates 43 classifications of contractors and home improvement sales.	Toll-Free 1-800-321-2752 www.cslb.ca.gov

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Investor Protection Trust	Provides impartial, non-commercial information about investing.	www.investorprotection.org
National Association of Securities Dealers (NASD)	Licenses & regulates individuals and firms dealing in securities, equities, bonds, securities futures, and options. Also establishes rules, and conducts audits.	Toll-Free 1-800-289-9999 www.nasdr.com
Save and Invest (NASD Office of Investor Education)	Designed for servicemember and their families, information includes financial calculators and how to make wise financial decisions.	www.saveandinvest.org
State Bar of California	Provides information on finding an attorney, filing a complaint against an attorney, getting reimbursed for attorney misconduct, and provides referrals for making a simple will.	License verification and complaints Toll-Free 1-800-843-9053 www.calbar.ca.gov
U.S. Department of Defense	Up-to-date information for servicemembers and their families.	www.defenselink.mil
U.S. Department of Veterans Affairs	Provides information, benefits, and services to U.S. servicemembers, their families, veterans, dependents, and survivors.	VA Benefits Toll-Free 1-800-827-1000 TDD: 1-800-829-4833 www.va.gov
Vets Centers	207 community-based counseling centers, staffed by multi-disciplinary teams, many of whom are combat veterans themselves.	Vets Centers 1-800-905-4675 (Eastern) 1-866-496-8838 (Pacific) www.va.gov
U.S. Federal Trade Commission (FTC)	Provides consumer protection against abusive lending, truth in lending, credit cards, identity theft, franchises, businesses, telemarketing, funerals and cemeteries.	Toll-Free 1-877-FTC-HELP or (382-4357) www.ftc.gov
U.S. Government Official Web Portal	Provides links to hundreds of official governmental websites with important information and services for military and veterans, including identity theft, benefits, & consumer protection.	www.usa.gov Military Identity Theft www.usa.gov/veteransinfo
U.S. Internal Revenue Service (IRS)	Provides information on legitimate charities, tax-related fraud schemes, fraudulent federal tax returns, and other information.	Charities Information Hotline Toll-Free 1-877-829-5500 Hotline for Tax Fraud Reporting Toll-Free 1-800-829-0433 www.irs.gov
U.S. Securities and Exchange Commission (SEC)	Licenses and regulates national securities exchanges (NYSE and NASDAQ), investment companies (e.g. mutual funds) and investment advisors (managing over \$25M in client assets).	Toll-Free 1-800-732-0330 www.sec.gov